

Product Release Notes 2023
2.23.11
(Including previous versions 2.23.03 – 2.23.10)

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Current Release 2.23.11

1. Improvements

1.1 Update HMRC Submissions to support deprecation of TLS 1.0 and 1.1

HMRC have removed support for TLS 1.0 and 1.1 for submissions to the Government Gateway. From May 2023, it is expected that all submissions make use of TLS 1.2 or higher.

We have made changes to the system to ensure that submissions continue to process with this change.

2. Bug Fixes

2.1 Absence hours doubling where a Secondary Active contract has no hours (#59880)

An issue was raised where the amount of hours being calculated on an absence record was multiplies by the number of roles where there were secondary active roles with zero hours.

We have resolved the issue so absence hours are now calculating correctly even in instances where zero hours secondary active contracts exist.

2.2 Error message when entering sickness records (#59878)

An issue was raised where users were not able to enter sickness records on the system.

We have resolved this issue by removing an additional redundant data item access check.

2.3 Apprentice Levy YTD figures no generating the first time the EPS is run (#62261)

An issue was raised where the first time an EPS was run, the Apprentice Levy YTD figures were not generated, and the EPS needed to be run a second time.

We have resolved this issue by ensuring the Apprentice Levy YTD figures are populating the first time the EPS is run.

Latest Release 2.23.10

1. Improvements

1.1 Portal calendar tooltip now shows the absence period

The Portal tooltip shows no information for a period, particularly where 1 day is showing but the absence may in fact be for half a day only.

We have improved the display so that the period of absence now displays in the tooltip, that appears when the mouse is positioned over an absence block in the Portal calendar.

2. Bug Fixes

2.1 Government Gateway files fail to submit to HMRC

When transmitting the EPS/FPS files to the Government Gateway, an error is received “Parsing Error : Element '{http://www.govtalk.gov.uk/CM/envelope}GatewayTest' has a value which does not match the fixed value defined in the DTD/Schema.”

We have resolved this issue and now when submitting, EPS/FPS files will submit to HMRC as expected

Previous Release 2.23.07

1. Improvements

1.1 EPS and FPS RTI Returns - Tax Year Changes from 2022/23 to 2023/24

We have updated the RTI returns file that is generated when the EPS or FPS process is run.

It will now show the Tax Year as 2023/24, when customers roll over into the new Tax Year period.

1.2 Updated P60 report to reflect end of current Tax Year 2022/23

An updated P60 report is included in this release to reflect the end of the current Tax Year 2022/23 and will be available for selection from within Catalyst when producing P60s for the end of the current Tax Year 2022/23

1.3 Sensitive data appearing in Catalyst log files when logging is enabled

When logging is enabled in Catalyst, in some instances sensitive information is logged and displayed in plain text.

For security purposes we have corrected this and now sensitive data is prevented some displaying in the logging files, when logging is enabled.

1.4 Additional logging to be generated from the P45 creation process in Catalyst

It is not possible to identify the root cause of a P45 creation failure in some specific circumstances, where a leave date is set as 31st March of the previous Financial Year, and the P45 is requested in the current Financial Year.

We have introduced additional logging information within the P45 creation process to assist with identifying a root cause of the problem when logging is enabled.

2. Bug Fixes

2.1 Payslips and P60s are emailed when opened and viewed on the Portal

We have fixed an issue when Self Service Portal users requested to view either a P60 or Payslip on screen, and the document displayed on screen would also email the P60 or Payslip.

The default behaviour has now been amended so that viewing either a Payslip or P60 on the Portal will no longer email to the employee.

2.2 Catalyst Scheduler and Workflow issue not sending emails when set to update from New or Updated Record – External

The Catalyst scheduler will not send emails from Workflows, when the Workflow trigger is set to New or Updated Record (External) and the Portal update matches the Workflow criteria.

This issue is caused by a configuration within Catalyst not identifying the trigger source correctly.

It will now be possible to set the trigger within Workflow settings as New or Updated (External) and emails will be sent when records matching the Workflow settings, are updated on the Portal.

2.3 Unable to download applicants from GetGot into Catalyst

Applicants are failing to automatically download from GetGot into Catalyst.

This issue occurs because the Catalyst application expects fields to match exactly as defined within the internal configuration.

We have improved the robustness of the GetGot API functionality to support configurations that vary beyond the standard definition.

2.4 Run-time error received when creating Payslips and saving to the Document Store

When creating Payslips from Payroll > Reports > Pre printed stationary, an error is displayed on screen and the Payslips fail to save to the Document Store.

This is caused by an error in the Payslip creation process when storing information about the Payslip, into the database.

It is now possible to create and store Payslips into the PDF Document Store.

2.5 P60 not emailing from Catalyst when generated from pre-printed stationery wizard

When using the P60 email function from the wizard in Catalyst located in Payroll > Reports > Pre-Printed Stationery > Year End Returns > P60 Print, the wizard completes but no email is sent.

This is caused by a missing setting within the emailing process.

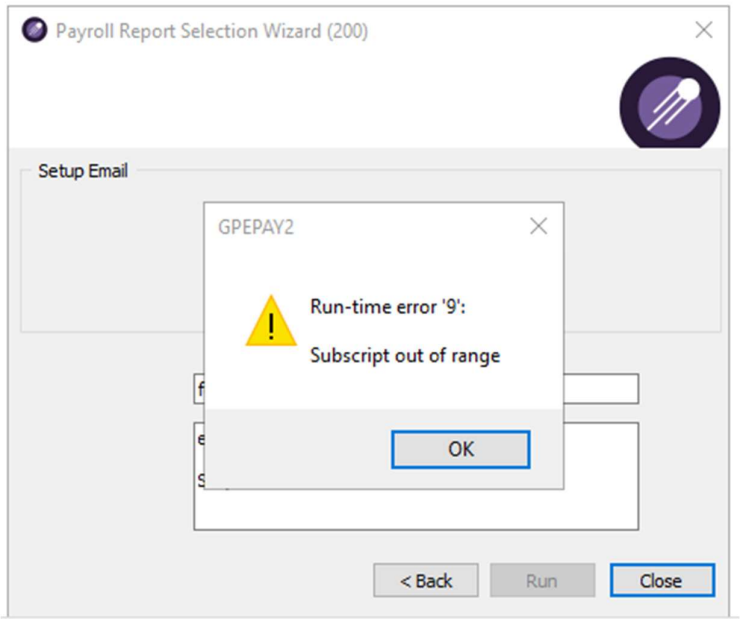
It is now possible to generate a P60 to send by email, and the email is sent, when using the wizard in the pre-printed stationery menu within Catalyst

Previous Release 2.23.06

1. Bug Fixes

1.1 Bug Fix: Generating Payslip to be emailed from within Catalyst causes an error and the process fails

An error occurs when generating Payslips using the Pre-Printed Stationery wizard within Catalyst:



This is caused by an incorrectly configured setting within the Catalyst process that generates and emails the Payslips.

It will now be possible to request and email the Payslips from the Pre-Printed Stationery wizard. You must ensure that a work email address is set for employees, or if using the option to send to personal emails, that employees personal email addresses are set.

There are two email addresses available on the employee record:

- A **work address** that is entered via **HR Record** > **Personal Details**.
- A **personal address** that is entered via **HR Record** > **Address Sheet**.

Previous Release 2.23.03

1. Improvements

1.1 NEST Additional Pension file format for enrolment and submission

In response to a change in the methods that NEST Pension provider accepts enrolment and submission pension files, we have made an enhancement to allow the NEST enrolment and submission transfer templates to be created in Comma Separated Value (csv) format.

The new transfer templates are located in Payroll > Definitions > Transfer Template and are called Nest Enrolment (CSV) and NEST Submission (CSV)

It is still possible to create the NEST enrolment and submission files in the original file format; we have provided this additional format for customer ease of use and flexibility.

1.2 Workflow test functionality when system logging is enabled

We have added a 'Test' button to the Workflow Workbench to assist the Catalyst Support team with troubleshooting and resolving problems with Workflows. The button will be visible to all users with Workflow Workbench access.

If a Workflow problem is reported to the Support desk, guidance will be provided on this functionality, to gather valuable logging information.

2. Bug Fixes

2.1 Further Education Workforce – general fixes to the XML file generation process

We have fixed the following issues in line with EFSA specifications for the file submission process within the Further Education Workforce module:

- The Header portion of the submission file now has the correct information and is no longer missing an identifying part.
- The date in the submission file now displays the academic year period, and not the start year of the academic year. For example, 2122 instead of 2021.
- The Teacher Data section no longer creates an orphan separator in the submission file, when the Teacher Data section on the Employee form within the Further Education Workforce module, is left intentionally uncompleted.

2.2 Revert changes made for populating contract statuses as 'Proposed' and 'Historical'

We have reverted the changes that were implemented to automatically set contract statuses to proposed of the start date was in the future, and historical if the end date was in the past.

2.3 Additional Workflow actions cannot be added

An error is generated and presented on screen when a secondary action is created on a Workflow. Saving is also prevented from occurring.

Users will now be able to save a Workflow where there is more than one action, as well as having the ability to add more than one action to existing Workflows, without error.

2.4 Form Builder cannot update Religious Belief field on Extended Equal Opportunities page

We have fixed an issue within Form Builder that prevents the Religious ID in the Extended Equal Opportunities page from displaying expected employee information and prevents the Religious ID saving to Catalyst.

Users will now see the correct Religious Belief information displayed on the Self Service Portal within the Extended Equal Opportunities page. Changes made to this information on the Portal will now save and update Catalyst.